

## Cluster Report On: NUIG

### Survey: ANLTC Library Staff Survey 2004

Responses Received: 22

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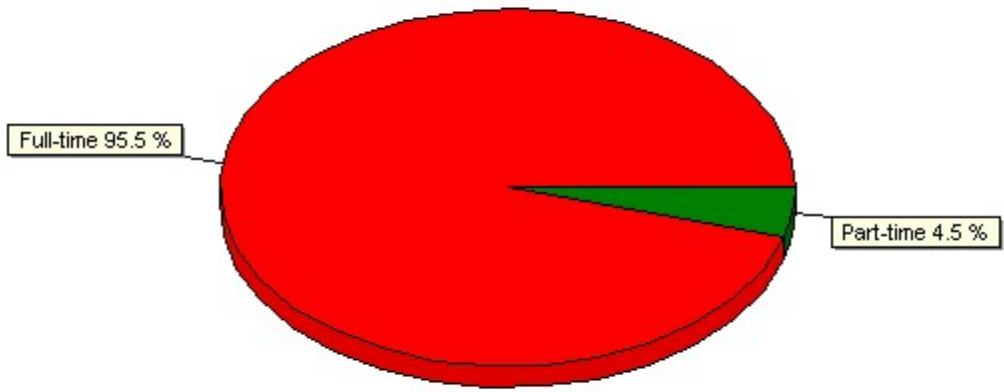
#### Library

Response	Count	Percent
DCU	0	0.0%
DIT	0	0.0%
NLI	0	0.0%
NUIG	22	100.0%
NUIM	0	0.0%
RCSI	0	0.0%
TCD	0	0.0%
UCC	0	0.0%
UCD	0	0.0%
UL	0	0.0%

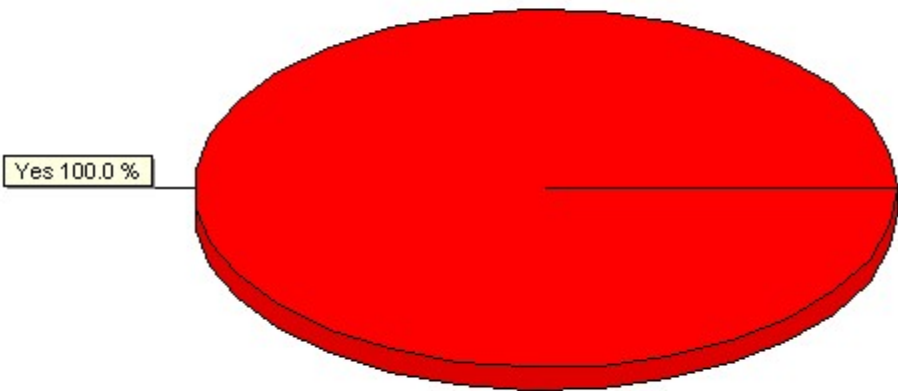
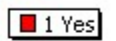
#### Position

Response	Count	Percent
Library Assistant	3	13.6%
Senior Library Assistant	4	18.2%
Assistant Librarian	10	45.5%
Sub-Librarian	3	13.6%
Deputy Librarian	1	4.5%
University Librarian	1	4.5%
Other	0	0.0%

**Category**



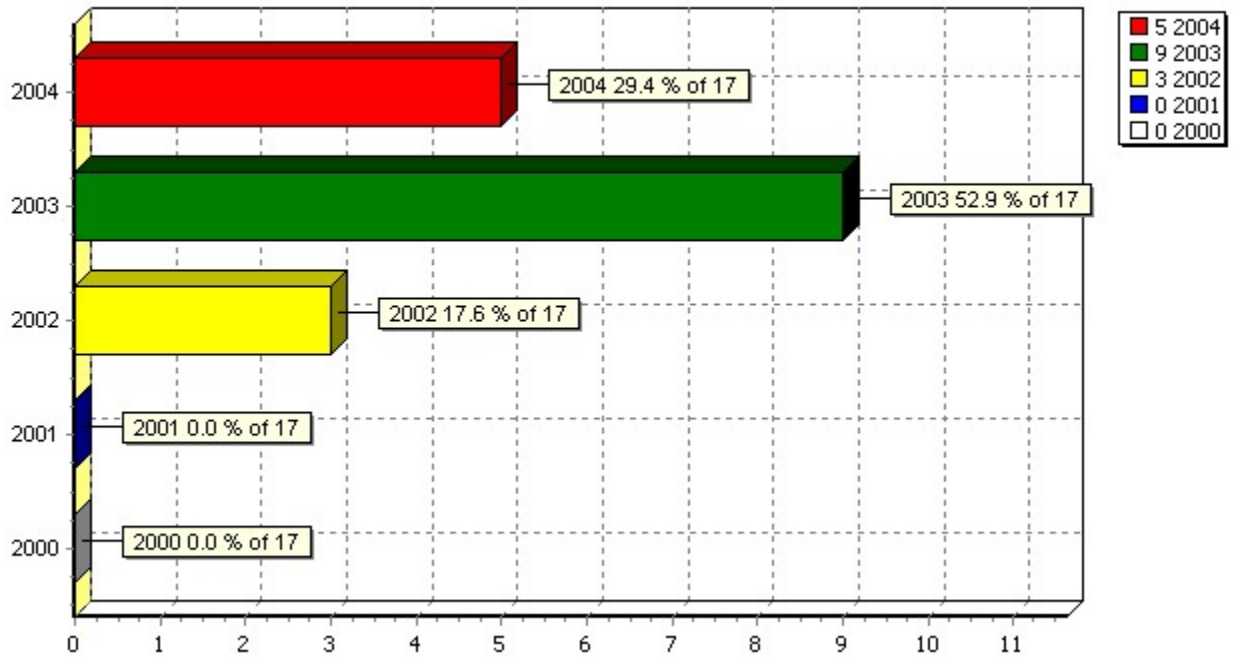
**If you selected "Part-time" in the previous question, are you a job sharer?**



**Have you ever attended an ANLTC course?**

Response	Count	Percent
Yes	18	81.8%
No	4	18.2%

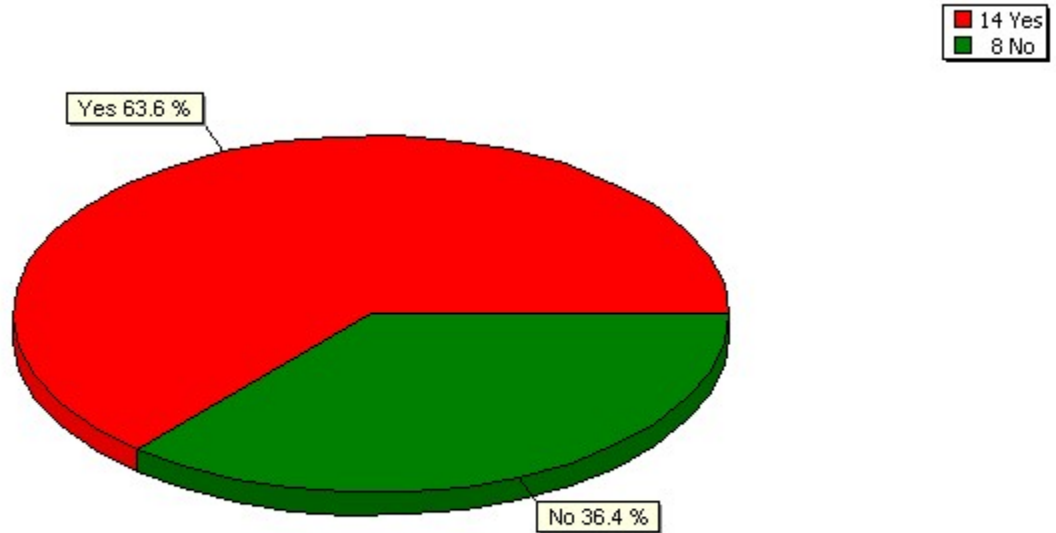
**If you have attended a course since 2000, please tick the most recent year**



**How do you hear about ANLTC courses (please tick any that apply)?**

Response	Count	Percent
ANLTC Web site	7	31.8%
Library training co-ordinator/ANLTC committee member	16	72.7%
Supervisor	3	13.6%
Colleague	3	13.6%
I never hear about ANLTC courses	1	4.5%
Other	0	0.0%

**Have you ever accessed the ANLTC Web site?**



**If you have accessed the site, do you have any comments about it?**

I have not used it in a while. Not very exciting.
Very user friendly, very clear layout. More detailed course content would on occasion be helpful in assessing usefulness of courses for my staff and for myself.
Web Page very clear and links also well laid out
Could be a little more directional towards course listing.
Clear - useful - good on contacts ... and very useful when presentations are posted for courses missed ...

**Below are events offered by ANLTC in 2003. In the case of those for which you did not apply, please indicate the main reason for this**

(Percentages)	Timing	Location	Relevance	Cost	No advance information received
Library services to non-traditional users (16 Jan, UU)	0.0%	23.8%	57.1%	0.0%	19.0%

Collection management strategies (29 Jan, UCD)	29.4%	0.0%	52.9%	0.0%	17.6%
Searching the Web (6 Feb, NUIG)	23.1%	0.0%	53.8%	0.0%	23.1%
Group facilitation skills (28 Feb, NUIM)	14.3%	0.0%	71.4%	0.0%	14.3%
Supervisory skills (6 March, NLI)	5.3%	0.0%	78.9%	0.0%	15.8%
Marrying effective learning and teaching with online technology (4 Apr, DCU)	10.0%	5.0%	65.0%	0.0%	20.0%
Project management (8 Apr, NUIG)	7.1%	7.1%	57.1%	0.0%	28.6%
Disaster planning (11 Jun, UL)	5.9%	0.0%	70.6%	0.0%	23.5%
Visit to TCD Library (9 Sept)	27.8%	0.0%	50.0%	0.0%	22.2%

### Comments

I had done some similar courses organized on campus

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Courses requiring overnight stays and long journeys are difficult to fit into an already heavy schedule especially in term time.

Completed some of the above courses before being employed at NUIG

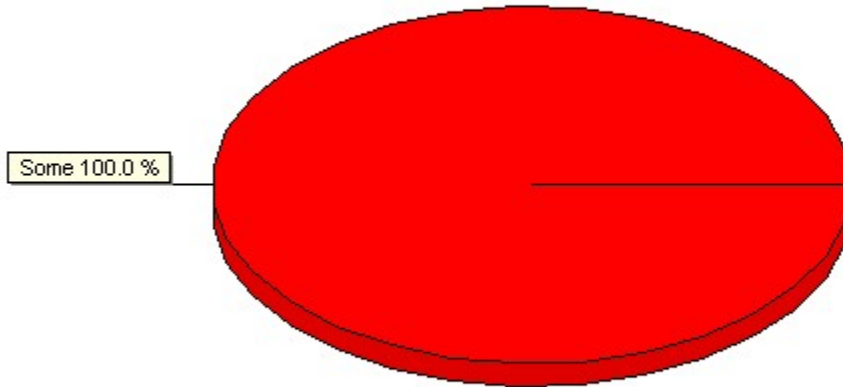
attended 11 JUNE

Improve publicity and target staff more directly

Other training opportunities - level / target audience would also be an issue ...Often would have visited a Library or had training in another forum - but also a question of time and priorities

**In general, do you feel ANLTC courses are relevant to your work?**

22 Some



### Comments

I accept that not all courses are going to be relevant to my work as a very broad spectrum of interests and subject areas need to be covered to meet the needs of all academic library staff.

Although I have ticked some, there are very few that would appeal or would be relevant to my work

### What course(s) would you like to see in the future?

Effective negotiation skills. An event for Senior Managers - all aspects. Information Literacy - all aspects

Personal Development How to handle difficult customers

More Customer Service type courses and more practical IT based courses e.g. advanced Word, Excel etc.

Update on employment law with reference to new legislation as per the new Equality Bill 2004. Advanced Disaster Planning Workshop with particular refernce to the writing of a Library Disaster Plan.

Statistics for Librarians Advanced Excel for Librarians Models of Integration of Computer Services and Library Services Guest speakers from other universities in

Europe and US on their experiences
I'm working in our Assistive Technology Services and would like further training in "Disability Awareness" - would like to know more about courses available in this area.
Negotiation skills for dealing with suppliers and possibly separately for dealing with academics.
More on preservation and promoting collections
E-Skills training
More courses specifically geared towards Library Assistants would be useful.
More courses relevant to cataloguers
I would like to see more content based courses on issues like European Union, statistics. Particular information skills rather than generic issues.
More management related courses would be useful.
Marketing / Promotion / Costing of Services etc. etc. (but these also being considered in the CONUL arena)

**Apart from its role as an organiser of training, what other roles do you think ANLTC should have?**

I think that ANLTC should further develop its training role. I think there is not sufficient clear identity between groups such as LIR, ANLTC. Important that roles of each group obvious and clear.
Liaise with other groups involved in Continuing Professional Development
not sure.
Possibly organising Distance Education courses within Ireland for Library Assistants with a view to Professional qualifications.
Updating academic librarians on developments in key areas of academic librarianship - type of current awareness service or updates
Promoting the professionalism of Library and Information work Lobbying for improvement of The Library Course in UCD
be pro-active and innovative in designing new courses in accordance with changing needs
Possibly provision of bursary/funding for individual pieces of research so that there is Irish-based research into relevant issues for libraries.
Perhaps highlighting training elsewhere in relevant areas
Hard to find something distinct from other groups. Perhaps could organise seminars on developments in the Library world. These could aimed at library assistants highlighting new theme such as SFX/Metalib/sparc etc
Perhaps to facilitate forums (or fora) for debate among staff at similar levels. Include online debate.
Identifying and liaising with other course / training / education providers to supplement the work of ANLTC. Providing more specialist training in areas where

provision of the same course at local level - either by the Library or the HR Division within the Institution would not be cost effective or justifiable. Greater role for ANLTC in liaison with Teaching and Learning providers to position libraries within the burgeoning VLE environment

**We would welcome any other comments you have**

I really value ANLTC's role. We would have a huge training deficit without it. Also, has a role in developing a national skills portfolio of those who have contributed.

Open courses to anyone interested, in Government and semi state sector

try within reason to schedule courses for non term times although I fully appreciate that this will not always be feasible.

Have been busy during past year and not really given enough thought to personal training needs. If I had, would probably have attended the course on 4th April at DCU.

Some of the courses look really interesting, but it would be useful to have more than one date when the course is running, so that you have more opportunity to attend.

ANLTC courses are very professionally managed - Maybe to look more at targeting participants to ensure a certain level of course ..